

# Most Significant Change

---

Nathan Mallonee, Senior Director of Program Development  
26 August 2020





**WATER, *FOR LIFE*, IN JESUS' NAME**

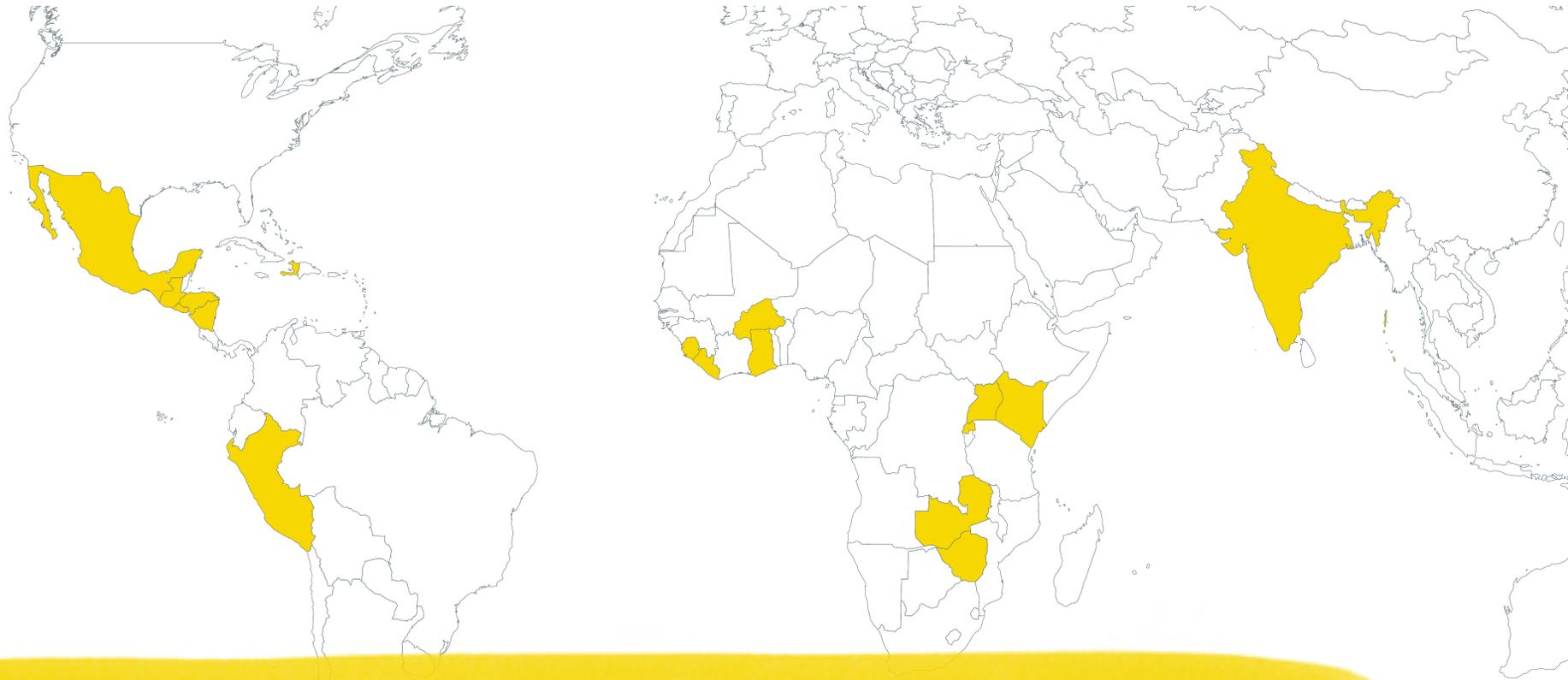
---

## Living Water

---

We mobilize churches and communities through water access, sanitation, and hygiene (WASH) interventions to increase the holistic wellbeing of the most vulnerable in communities around the world.

---



**Established in 1990, Living Water International works in 18 countries and has impacted 6.4 million people through 21,000+ water projects.**

# WASH Program Area



- 5 year integrated program for transformational WASH
- Geographic focus
- Target population ~70,000

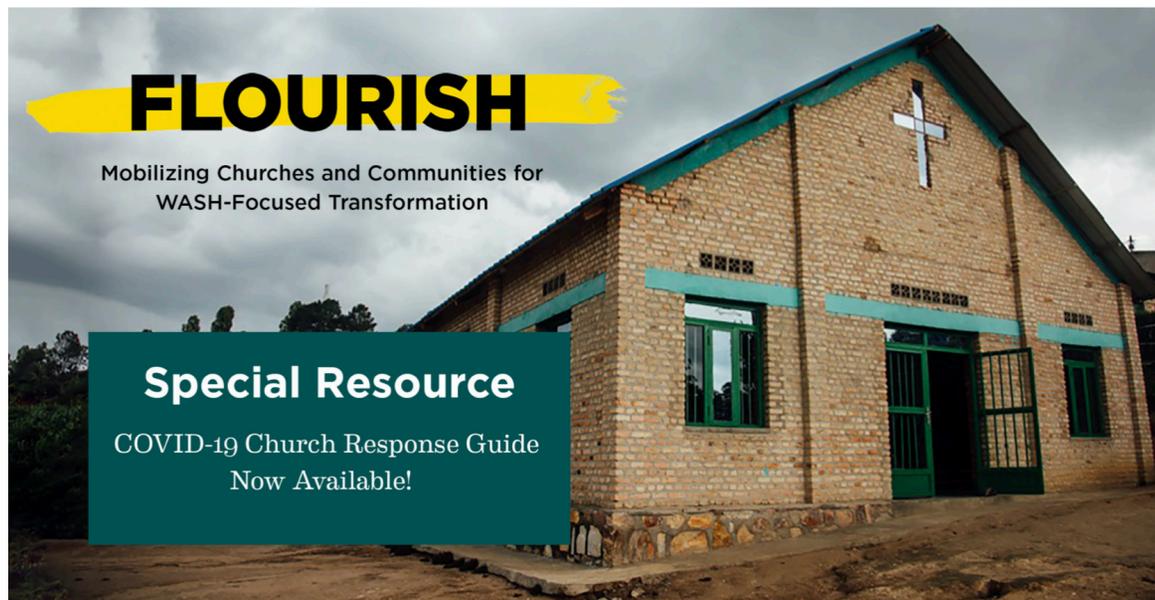
- 1 CHURCH MOBILIZATION
- 2 COMMUNITY MOBILIZATION
- 3 WATER AND SANITATION SERVICES
- 4 SANITATION AND HYGIENE PROMOTION
- 5 ENABLING ENVIRONMENT FOR SUSTAINABILITY



# FLOURISH

Mobilizing Churches & Communities for  
WASH-Focused Transformation

Living Water partnered with Tearfund UK in 2017-18 to develop a toolkit for mobilizing local churches and communities for WASH. This model is now being operationalized within Living Water's programs.



<http://flourish.guide>

Flourish is a dynamic way of helping churches engage communities in effective water, sanitation, and hygiene (WASH) programs as an expression of the integral mission of the Church. Its goal is to see churches, communities, households, and individuals flourish – living up to their God-given potential. Below are the latest versions of the Program and Facilitator’s Guides, along with other resources. The Program Guide is intended for those who will take overall responsibility for starting and managing the work of WASH-focused church mobilization. A second guide, the Flourish Facilitator’s Guide, was written for those who work with individual churches and communities.

In addition, there are special resources below to help churches respond to the COVID-19 global pandemic. They are provided in Word format to simplify translation and distribution.

- + COVID-19 RESOURCES FOR CHURCHES**
- FLOURISH PROGRAM AND FACILITATOR’S GUIDES**
- ENGLISH**
- Facilitator’s Guide** [DOWNLOAD](#)
- Program Guide** [DOWNLOAD](#)

Living Water CCM Staff



CCM Coordinator

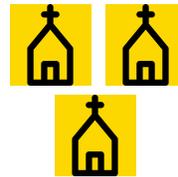
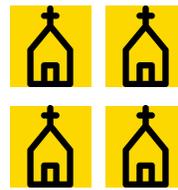
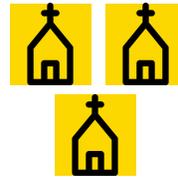


CCM Facilitators

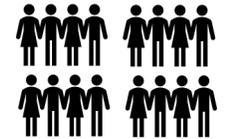
CCM Facilitators



Churches



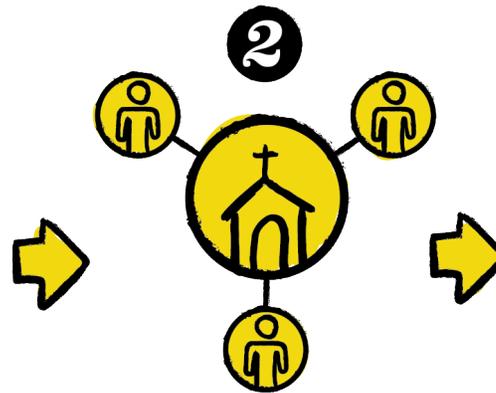
Church Mobilization Groups



# The Three Stages of Flourish



**Envisioning  
& Equipping  
the Church**



**Facilitating  
Church-Community  
Coordination**



**Planning  
& Taking Action  
for WASH**

# Roles for MEL



**CCM Coordinator**  
**/ M&E Officer**  
**/ Program Manager**

- › Review monitoring data
- › Facilitate MSC
- › Help prepare WPA evaluations
- › Share learnings: learning notes, webinars, case studies, etc.
- › Train CCM facilitators on M&E



**CCM Facilitator**

- › Collect data for monitoring
- › Participate in MSC
- › Share learnings
- › Train churches on how to conduct their own M&E



**Church Leader**

- › Keep good records
- › Collect stories of significant change

# Keep Good Records

List of project activities:	When and where were these activities carried out?	How well did the activities go? What could have been improved?	How many people were there?	What positive changes have taken place as a result of this activity?
1.				
2.				
3.				
4.				
5.				

## Collect Stories of Significant Change

- From your point of view, what has been the most important change in your life in the past couple months?
  - Can you tell me that story?
- Why was this story important to you?
- How did this change happen?

**What is Most Significant Change?**

---

# The 'Most Significant Change' (MSC) Technique

A Guide to Its Use

by

Rick Davies and Jess Dart



Funded by  
CARE International, United Kingdom  
Oxfam Community Aid Abroad, Australia | Learning to Learn, Government of South Australia  
Oxfam New Zealand | Christian Aid, United Kingdom | Exchange, United Kingdom  
Ibis, Denmark | Mellempøkeligt Samvirke (MS), Denmark  
Lutheran World Relief, United States of America

Version 1.00 – April 2005

The most significant change (MSC) technique is a form of **participatory monitoring and evaluation**. It is participatory because many project stakeholders are involved both in deciding the sorts of change to be recorded and in analysing the data. It is a form of **monitoring** because it occurs throughout the program cycle and provides information to help people manage the program. It contributes to **evaluation** because it provides data on impact and outcomes that can be used to help assess the performance of the program as a whole.

Essentially, the process involves the **collection** of significant change (SC) stories from the field level, and the systematic **selection** of the most significant of these stories by panels of staff. The designated staff are initially involved by 'searching' for project impact. Once changes have been captured, various people sit down together, read the stories aloud and have regular and often in-depth **discussions** about the value of these reported changes. When the technique is implemented successfully, **whole teams of people begin to focus their attention on program impact.**

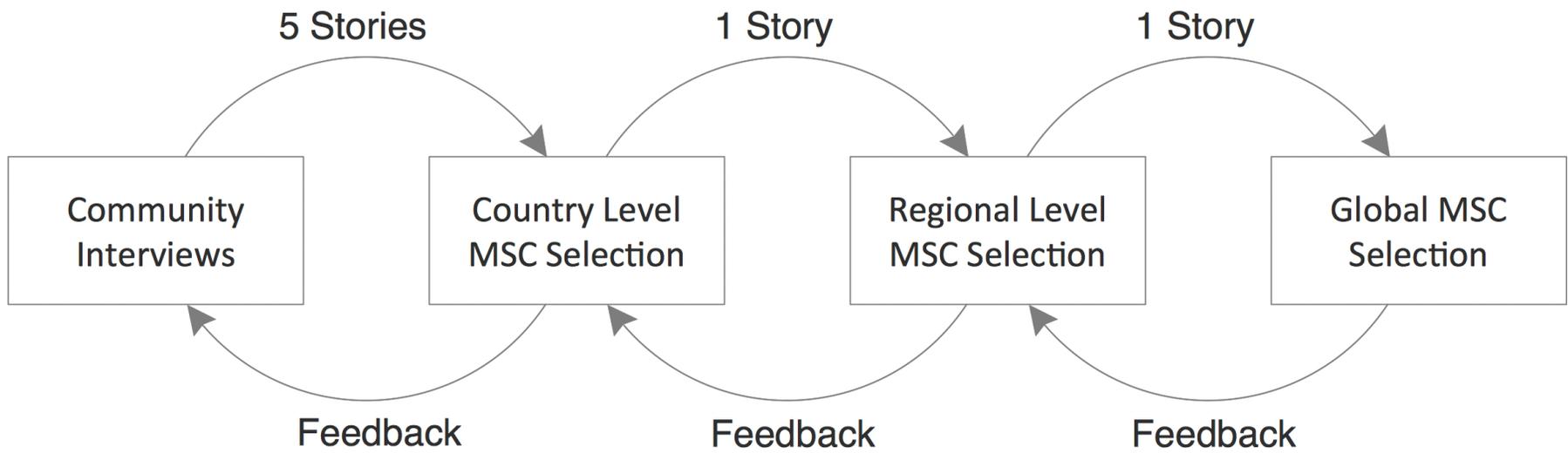
# Basic Process

---

- › Collect stories of change
- › Review stories and select most significant
- › Document reasons for choice
- › Feedback results

# Process

---





Living Water International  
Version 1.0  
June 2018

## Most Significant Change Story

**Título:** Fountain of Faith

**Historia:**

Mrs. Ruth Reyes, 47 years old, has lived in the community for 20 years, she said that most people were supplied with an open well that they had but over the years, with the earthquakes and Hurricane Mitch, it collapsed. After that event we were left without a water source in our community. Since then we had suffered from the lack of this vital liquid. We had to collect water from some surface rivers in the rainy season and then in dry season we were also had to ask for bottles of water in other villages five kilometers away from here.

Something shameful that happened is that we were given a nickname which was the COYOTES, people from the neighboring communities called us that because we were looking for water everywhere, we felt humiliated for a moment.

Until six years ago I went to the municipal mayor's office in Chichigalpa to ask for a solution to our water problem and they decided to send us water cisterns.

Then, they would send us a nine barrel cistern every week, which was very little and we were not sure that the water was clean. We also had to save in different ways; children and adults did not bathe daily, only for the most necessary things. There was more than a month without that water cistern and when that happened we had to go and get water to drink in another distant community.

Mrs. Ruth says that she was once in the municipality and heard from our organization and she explained her situation to the project coordinators and at that time it was her first contact with our organization. In addition, some of them supported another drilling in the Santa Maria community. She declared that by the power of the Lord God we will have a well like that.

The experience with the drilling and this organization was very beautiful, it was a great test of faith and a great work of God, since two attempts were made until in the end our dream and hope won the victory.



# Current Status

---

Country	Quarter / FY	Date Recorded	Story Title	Person Recording	Gender of Story collector	Basic Details of Storyteller	Gender of Storyteller	Domain
Liberia	Q2 FYE 20	9-Dec-19	LWI is a Great Help to Our Community	Kla-Bo Williams		Pastor Joe Gatei of United Methodist Church in Turoque	Male	Physical Wellbeing
Liberia	Q2 FYE 20	8-Nov-19	Clean Water!!!! My Community Health Restorer	Anita H'Dahne Tokpah		Junior S. Tokpaquoi, leader of the community health assistance (CHA)	Male	Improved WASH Practices
Uganda	Q2 FYE 20	28-Nov-19	A New Name	Moreen Katugume	Female	Hussein Muhimba, chairperson for the community's WASH Program Area	Male	Holistic Wellbeing
Uganda	Q2 FYE 20	26-Nov-19	Confidence to Share the Word of God Attained	Michael Tumwebaze	Male	Provia Nyiragaba, community member		Spiritual Wellbeing
Uganda	Q2 FYE 20	19-Nov-19	Family Image Restored	Kiiza Maxensia		Leonia Nuwagira, mother and subsistence farmer	Female	Improved WASH Practices
Uganda	Q2 FYE 20	21-Nov-19	Envisioned for Holistic Change	Peter Mwebesa	Male	Kahamba Jackson, pastor	Male	Holistic Wellbeing
Uganda	Q2 FYE 20	14-Nov-19	No More Queues for the Scare Typhoid Drugs at the	Peace Tumushabe		Mr. Leonidas, chairperson for local council and father	Male	Improved WASH Services
Rwanda	Q2 FYE 20	16-Nov-19	Church Unity and Reconciliation Through Bible Story	Melchizedek Keoye		Ntakirutimana Vincent, head the forum for all evangelical churches in Ruhango District		Spiritual Wellbeing
Rwanda	Q2 FYE 20	12-Oct-19	Bible Storying Inspires and Stirs Faith for Healing. C	Melchizedek Keoye		Claudine Uwizeyimana, wife of an Anglican Church pastor	Female	Physical Transformation
Rwanda	Q2 FYE 20	26-Nov-19	Jesus Film Screening and Bible Storying Trainings I	Melchizedek Keoye		Pastor Emmanuel Rugasora	Male	Spiritual Transformation
Rwanda	Q2 FYE 20	22-Nov-19	Transformed by Jesus Film	Moses Sakindi	Male	Ingabire Françoise, mother of 5	Female	Spiritual Transformation
Rwanda	Q2 FYE 20	5-Dec-19	Our Community Has Gotten Better Health Wise Bot	Negesa Marjorie	Male	Nshiyimugaba Jules, senior pastor of the Church of Faith in Rwanda	Male	Spiritual and Social Wellbeing
Sierra Leone	Q2 FYE 20	29-Nov-19	Hope in Jesus Brought Safe Water to Hope Pre-Prin	Anthony Doherty	Male	Kuria Koroma, started a Prep and Secondary School	Female	Holistic Transformation
Sierra Leone	Q2 FYE 20	3-Dec-19	Rokel Healthcare Post in Water Crisis and How Goo	Fatmata H. Conteh		Water crisis at healthcare center		Sustainability Challenge
Sierra Leone	Q2 FYE 20	21-Nov-19	Access to Safe Water Contributes to Girls Educatio	Michael Samu	Male	Musu, 13 year old who feared being attacked when going to collect water	Female	Social Transformation
Sierra Leone	Q2 FYE 20	9-Dec-19	Water, The Way of Life for Good Health	Fatmata Conteh and Zainab Conteh		Abu Bangura, Magbaray community member		Physical and Social Transformation
Sierra Leone	Q2 FYE 20	3-Dec-19	Provision of WASH Facilities is Essential for Schoo	Zainab Conteh		Mabinty Kargbo, 10 year old school girl	Female	Social Transformation and Restoration of Digi
Zambia	Q2 FYE 20	27-Sep-19	Health is Wealth: A Case of Naswinsa Basic Schoo	Sampa Ndapisha		Oga Chibinga, School Deputy Head	Male	
Zambia	Q2 FYE 20	10-Oct-19	Fellowship in Large Gatherings in Niema	Kelvin Kakumbi	Male	Violet Chinnqa, wife and mother of 7	Female	

# Challenges

---

- › Getting written stories from local pastors; literacy levels
- › Lack of training
- › Lack of equipment like cameras, recorders, etc.
- › Perception of stories as “marketing stories”
- › Covid-19

**Suggestions?**

---